

## Film Pass Terms and Conditions

The following Terms and Conditions apply to all Lighthouse Poole Film Pass memberships, including Film Pass Standard, Joint Film Pass, Film Pass Unlimited, Joint Film Pass Unlimited, and Student Film Pass.

By purchasing or using a Film Pass, the holder agrees to abide by these Terms and Conditions.

Lighthouse reserves the right to amend, withdraw or replace any element of the Film Pass scheme, its pricing, or its benefits at any time, without prior notice.

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### 1. General Terms

1.1 Film Pass memberships are issued and administered by **Poole Arts Trust Limited**.

1.2 The Film Pass scheme provides benefits for use with **Lighthouse cinema screenings only**. It does not apply to other forms of entertainment or performances presented at Lighthouse.

1.3 A Film Pass may be used only for **standard film screenings programmed by Lighthouse**. This includes regular film titles shown as part of Lighthouse's core cinema programme.

1.4 Film Pass benefits do **not** apply to:

- Screenings with live elements (such as films accompanied by live music or Q&A events).
- Broadcast or encore screenings (for example, NT Live, RSC Live, ROH Live, MET Opera, or similar).
- Screenings forming part of a festival (including, but not limited to, the Purbeck Film Festival or other film festivals hosted by Lighthouse).
- *Silver Screen* screenings.
- *Dementia Friendly* screenings.
- *Family Cinema* screenings.
- Any other already discounted screenings or promotional offers.

1.5 Lighthouse reserves the right to exclude additional screenings or events from the Film Pass scheme at any time.

1.6 The Film Pass discount applies to **Adult Price tickets only**. Other concessionary rates cannot be combined with Film Pass discounts.

1.7 The £2 discount is applied to the **ticket price only**. The standard Lighthouse **booking fee remains unchanged**, meaning the customer saves exactly £2 on the total cost of their ticket.

1.8 Film Pass benefits are **non-transferable**. Only the named individual(s) on the membership may use the benefits. Proof of identity may be required when booking or collecting tickets.

1.9 Film Pass benefits cannot be resold, transferred, exchanged for cash, or extended beyond the validity period of the pass.

1.10 Lighthouse reserves the right to cancel or suspend a membership, without refund, if misuse or fraudulent activity is suspected.

1.11 All Film Pass tickets are subject to Lighthouse's general Terms and Conditions of sale, including exchange and refund policies.

1.12 Membership benefits apply from the date of purchase and remain valid for the stated period of membership.

1.13 Unused benefits (including free tickets) do **not** roll over into subsequent membership periods and hold no cash value.

1.14 Film Passes and their associated benefits are subject to availability; admission is not guaranteed for sold-out screenings.

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## 2. Film Pass Standard

2.1 Price: **£40 (all ages)**.

2.2 Includes **five (5) free standard film tickets** to be used for standard Lighthouse film screenings only.

2.3 Each free ticket may be used for **one screening only**, and only **one ticket per screening** can be redeemed.

- Example: A Film Pass Standard holder may not use all five free tickets for a single screening to bring additional guests.

2.4 After all five free tickets have been used, the holder will receive a **£2 discount on additional standard film tickets** for the remainder of the membership term.

2.5 The £2 discount applies to **one ticket per screening** and is subject to the same exclusions listed in Section 1.

2.6 The Film Pass Standard cannot be used for:

- *Silver Screen* or *Dementia Friendly* screenings.

- *Family Cinema* screenings.
- Event screenings, live broadcasts, or festivals.

2.7 Free tickets and discounts cannot be combined with other offers, discounts, or concessions.

2.8 All tickets are subject to availability, and advance booking is recommended.

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### 3. Joint Film Pass

3.1 Price: **£75 (joint membership)**.

3.2 Includes **five (5) pairs of free standard film tickets** (total of 10 individual tickets).

3.3 Free tickets must be used **in pairs** for the named member and their guest to attend the same screening together.

3.4 After the five pairs of tickets have been used, both members are entitled to **£2 off per ticket (up to two tickets per screening)** for the remainder of the membership term.

3.5 The £2 discount applies to the ticket price only. The booking fee remains unchanged.

3.6 The Joint Film Pass may not be used for event screenings, live broadcasts, festivals, or any discounted screenings as described in Section 1.

3.7 Free tickets and discounts cannot be combined with other offers or concessions.

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### 4. Film Pass Unlimited

4.1 Price: **£25 per month** (paid monthly).

4.2 Provides **unlimited free admission** to all standard Lighthouse film screenings for one named member.

4.3 The holder may book **one free ticket per screening**. This can be booked in advance online, by phone, or at the Box Office.

4.4 The holder also receives **£2 off one guest ticket per screening**.

- The guest ticket is subject to the same exclusions as the Film Pass and must be booked in the same transaction.

4.5 The Film Pass Unlimited does **not** include:

- Event or live screenings (such as NT Live, Royal Opera House, MET Opera, or similar).

- Films with live orchestras or other live performance elements.
- Festivals such as the Purbeck Film Festival or any other external festivals hosted at Lighthouse.
- *Silver Screen, Dementia Friendly, or Family Cinema* screenings.

4.6 All bookings are subject to availability, and admission cannot be guaranteed once a screening is sold out.

4.7 The membership is personal to the named holder and cannot be transferred, shared, or loaned. Proof of identity may be required when booking or attending.

4.8 Film Pass Unlimited memberships renew automatically each month unless cancelled in accordance with Lighthouse's cancellation policy.

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## 5. Joint Film Pass Unlimited

5.1 Price: **£50 per month** (paid monthly).

5.2 Provides **unlimited free admission** for **two named members** to attend standard Lighthouse film screenings.

5.3 Both members may attend the same screening together using their free pair of tickets.

5.4 The membership also provides a **£2 discount on up to two guest tickets per screening** (subject to the same restrictions and exclusions as other Film Passes).

5.5 The Joint Film Pass Unlimited does **not** include event screenings, live broadcasts, festivals, or discounted screenings (as outlined in Section 1).

5.6 The membership is valid only for the two named holders and cannot be transferred or shared with others.

5.7 Proof of identity may be required when booking or collecting tickets.

5.8 Film Pass Unlimited Joint memberships renew automatically each month unless cancelled by the member(s).

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## 6. Student Film Pass

6.1 The Student Film Pass is **free of charge** for anyone with a valid student ID.

6.2 It entitles the holder to purchase tickets for **standard film screenings** at a flat rate of **£5 per ticket**, inclusive of booking fees.

6.3 A valid student ID must be presented at the time of purchase or ticket collection.

6.4 The Student Film Pass may not be used for event screenings, live broadcasts, festivals, or already discounted screenings (as outlined in Section 1).

6.5 The Student Film Pass discount cannot be used in conjunction with any other concession, offer, or promotion.

6.6 Lighthouse reserves the right to withdraw the Student Film Pass or require revalidation of student status at any time.

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## **7. Booking and Redemption**

7.1 Film Pass tickets can be booked:

- Online via the Lighthouse website.
- By telephone through the Box Office.
- In person at the Box Office counter.

7.2 Free tickets and discounts must be applied at the time of booking. Discounts cannot be applied retrospectively.

7.3 Film Pass holders are responsible for ensuring their membership is active and valid at the time of booking.

7.4 All tickets issued under the Film Pass scheme are subject to Lighthouse's general terms of sale and refund policy.

7.5 Lighthouse reserves the right to refuse admission or cancel a booking in cases of misuse or breach of these Terms and Conditions.

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## **8. Expiry and Renewal**

8.1 Standard and Joint Film Passes are valid for a fixed period from the date of purchase.

8.2 Unlimited memberships renew automatically on a monthly basis until cancelled.

8.3 Lighthouse reserves the right to change membership pricing or benefits upon renewal.

8.4 Unused free tickets or discounts expire at the end of the membership period and have no cash or credit value.

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## **9. Amendments and Withdrawal**

9.1 Lighthouse reserves the right to amend these Terms and Conditions at any time.

9.2 Any updates to the Film Pass scheme or its conditions will be published on the Lighthouse website.

9.3 Lighthouse may withdraw or suspend the Film Pass scheme entirely at its discretion.